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OLE HEALTH

# MEET AVERY

a patient story



When you meet Avery, you cannot help but be charmed by her. She's a boisterous six-year-old who lights up any room. When we asked her mother Mila if she would be willing to let Avery be part of a photo shoot involving real patients, she said yes immediately — she knew Avery would have a ball playing model. But more importantly, **she knows how vital OLE Health is to children's health in Napa Valley** and was happy to let her daughter be an endorsement of that care.

Mila has been bringing Avery to OLE since she was born. Her son Isaac, who is 8, is also an OLE Health patient. Mila has private insurance, but her network doesn't include pediatric providers. Without OLE Health, she would have to travel 45 minutes to an hour for care for her children, which wouldn't be easy or convenient for a working mother of two. But, she doesn't just choose OLE Health because of our location. She chooses it because of the care and attention her kids receive.

As Mila tells it, *"My kids ask many questions before they let someone examine them. The team at OLE Health listens to my kids, and they are not brushed off or dismissed just because they are kids. I appreciate that very much. I have a choice about where to take my kids, and I choose OLE Health."*

This approach isn't specific to one provider or one location. Avery and Isaac's regular provider is Dr. Tessa Wyborny, but she was out for Isaac's last appointment. On this visit, he saw Dr. Jen Wilson, and Mila shared, *"He must have asked 20 different questions. Dr. Wilson answered every one of them in detail while looking at Isaac in the eye the entire time with her full attention. I can tell he felt comfortable in her care. This is how Avery and Isaac are treated every time!"*

OLE Health's patients come from all walks of life. While Mila has insurance and a good job, many of our patients are less fortunate. We treat all patients, regardless of insurance, immigration status, or ability to pay with the same attention, compassion, and quality.

**Help us ensure that kids less fortunate than Avery or Isaac have access to OLE Health's incredible providers and services.**



Avery & Isaac



Mila & Isaac



Dr. Tessa Wyborny



Dr. Jen Wilson

## WE CAN'T DO IT WITHOUT YOUR SUPPORT



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